



Our 2021 highlights

Our team

8 Associates and 3 employees spent 128,081 minutes on Zoom!

Who we worked with

- We worked with **17** incredible clients across **5** different sectors in **10** locations, from Yorkshire to Hastings.
- We worked with passionate people tackling everything from ethical hospitality, arts and health, to young people and substance abuse
- We worked on projects ranging from governance reviews, business strategy and operational support, to training and team development

"The direct, "no nonsense" approach was exactly what we needed. The whole process felt like it was being co-created and you had the best interests of the organisation in mind with every recommendation. "

Who we collaborated with

- We partnered with Stir to Action to run a network and column sharing the highs and lows of community leadership
- We hosted a series of podcasts with Pioneers Post and Camerados exploring mutual aid in the wake of Covid-19
- We collaborated with incredible organisations including journalists, specialist solicitors, designers & IT professionals

Some of our achievements

- We ran a network with 420 community led businesses providing peer to peer support during Covid-19
- We said goodbye to Losing Control after 3 amazing years supporting a network of changemakers
- We were Secretariat for an Inquiry to help keep community assets in community hands

"Practical Governance brings experience, knowledge and passion for Governance in a detailed, realistic yet human way and they are able to adapt their approach and learn alongside the organisation they're working with if that's what's required."

Of clients surveyed in 2021

73% chose to work with us because of our reputation
 97% said we met or exceeded expectations
 100% would recommend us to another organisation

97% said we were clear, upfront and transparent
 94% said we took the time to really understand the support needed
 92% said we provided different perspectives and alternative points of view
 100% said we showed respect, kindness and understanding to staff